

## Uninstalling SiteMaster 200 v4

These are the instructions for uninstalling SiteMaster 200 v4 and/or Microsoft SQL Server 2012 Express. The following instructions for uninstalling SQL Server 2012 Express, only pertains to the installation of the SQL Server version that Matrix Security provides for a stand-alone PC installation. This does not apply to any other version of SQL Server.

### Removing SiteMaster 200 v4

Note: You can follow these directions to uninstall SiteMaster from a PC whether or not SQL Server is installed on the local PC or on a remote server that you've set up.

1. Quit the SiteMaster program, so it's not running.
2. A full Windows administrator user must be logged into the PC.
3. Go to the Control Panel and select Uninstall a program.
4. Select, SITEMASTER 200® v4.0 from the list of programs and click the Uninstall link.
5. After, SiteMaster is uninstalled, go to Program Files or Program Files (X86) and locate the Allegion directory.
6. Delete the Allegion directory.
7. Go to your Documents folder and locate the SiteMaster directory.
8. Delete the SiteMaster directory. This completes the removal of SiteMaster 200 v4.

### Removing SQL Server 2012 Express

Note: You may want to just uninstall SQL Server from the PC. For example, you no longer require the installation of SQL Server on the local PC, because you have installed your own version of SQL Server on a remote server.

1. If SiteMaster is still installed then quit the program.
2. A full Windows administrator user must be logged into the PC.
3. Go to the Control Panel and select Uninstall a program.
4. Select, Microsoft SQL Server 2012 from the list of programs and click the Uninstall link.
5. Select the Remove option from the displayed screen.
6. Follow the instructions to completely remove SQL Server.
7. After SQL Server is uninstalled, refresh the Uninstall a program (Uninstall or change a program) screen.
8. If the Microsoft SQL Server 2012 Native Client is displayed in the list of programs, then uninstall this program as well.
9. Go to Program Files and to Program Files (X86) to locate the Microsoft SQL Server directory.
10. Delete the Microsoft SQL Server directory. Note: Prior to deleting the Microsoft SQL Server directory, you need to verify that you do not have any other versions of SQL Server installed on the local PC. If you do, do not delete the Microsoft SQL Server directory until you verify that databases from other possible programs are not installed within this directory.
11. Restart the PC. This completes the removal of SQL Server.